



Dispatch Times

November 2019
Volume 6, Issue 11

MRSS Program Aims to Defuse Youth, Family Crises

By: Mental Health Recovery Services of Warren & Clinton Counties

Crises involving kids and families don't just happen between 8 AM and 5 PM. They can happen at any time – and can lead to major disruptions, even serious physical and emotional harm.

“That’s why we built the Mobile Response & Stabilization Services (MRSS) program,” said Patti Ahting, chief deputy director at Mental Health Recovery Services of Warren & Clinton Counties. “Our partnership with Butler Behavioral Health and Beech Acres Parenting Center allows for de-escalation of these types of crises and develop a plan of action that connects them with the right supports and resources.”

When a crisis happens, such as emotional or behavioral issues, mental health issues, or running away from home, someone in the family can call and talk with a trained staff person who assesses the situation. An MRSS staff person is then dispatched to the home, depending on the time of day, to de-escalate and work with the family. Ahting said there is no time limit on involvement with MRSS. Staff will stay with the family for as long as needed or the family desires.

If you need help now, call 877-695-6333 to get started.



**Mobile Response &
Stabilization Services**
(877) 695-6333

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Mark Your Calendar!



November 11
Veteran’s Day

November 22-24
Christmas in Springboro

November 28
Thanksgiving

November 29
Holiday Illumination, Lebanon

Employee Spotlight

Employee of the 3rd Quarter



Keith began his career as a Communications Operator on September 6, 2011. He spends most of his spare time at home and enjoys that. Congratulations Keith!

November Birthdays

Mike Wiggins - 8th

April Kennard - 26th



Milestones

Chris Dill - 12 years



Communications Center Hiring Dispatcher and Supervisor Positions

JOB CLASSIFICATION TITLE: EMERGENCY COMMUNICATIONS OPERATOR (DISPATCHER)

DEPARTMENT: EMERGENCY SERVICES

PROBATIONARY RATE: \$17.93/HOUR (1 YEAR)

JOB CLASSIFICATION TITLE: EMERGENCY COMMUNICATIONS SUPERVISOR

DEPARTMENT: EMERGENCY SERVICES

PROBATIONARY RATE: \$26.00-\$28.74/HOUR (1 YEAR)

****CONSIDERATION FOR LATERAL COMPENSATION WILL BE GIVEN FOR PRIOR EMERGENCY DISPATCHING EXPERIENCE.**

WWW.CO.WARREN.OH.US

LEADS

By: Chris Dill, Supervisor, LEADS TAC

LEADS Test and Roster Management

Some departments utilize the Communications Center to maintain a current list of their LEADS users. When a LEADS user is hired, has a name change or leaves your department etc., your agencies' LEADS roster must be updated.

Updating your roster: Rosters need to be kept current and accurate. When a change is needed, the department must contact the Communications Center Supervisor and advise what changes need to be made. This could be a removal of a user, name change or a transfer to a different agency. The supervisor will send the request to LEADS to make the appropriate change.

New Users: Before a new user can take their LEADS test, they must first be added to their department's LEADS roster. The LEADS roster is different than being added in CAD by Telecom. The department must contact the Communications Center Supervisor to get the user added to LEADS and to schedule a date and time for their LEADS test. The Supervisor will gather information about the new user and send the required message to LEADS to have the user added to their department's roster prior to them taking their LEADS test.

When your LEADS is about to expire, the Communications Center will attempt to notify the user so they can schedule a time to retake their LEADS test and avoid service interruption.

Springboro Schools Evacuation Exercise

By: David Wood



Warren County EMA had the opportunity to help evaluate the Springboro Schools evacuation exercise on October 14th 2019. Teachers, staff, students and first responders participated in an evacuation exercise of Five Points Elementary. EMA staff helped to evaluate the following areas:

- Command post operations
- School evacuation
- Evacuation point pick up
- Reunification site accountability



The scenario involved a gas explosion and subsequent gas leak, requiring the need for the school to be evacuated and students to be moved to the reunification point.

The exercise helped to foster relationships between first responders and school administrative staff and for teachers and staff to practice their school evacuation plan.

Butler County Tabletop Exercise

On October 15th, Warren County EMA got to evaluate the Butler County tabletop LEPC exercise. The scenario was based on the October 26, 2018 MVA involving an anhydrous ammonia tanker that flipped onto its side. The exercise helped to build relationships between UC Health West Chester, first responders, ODOT, Nonprofits, and private sector partners.

Warren County will be doing a Full-Scale exercise based on this scenario in the Spring of 2020



Emergency Plans Assistant Kenny Losekamp



Kenny is pursuing a degree in Fire and Emergency Management. He comes to us from the Central Joint Fire District in Clermont County where he's been working for the past 3 years. Outside of working, Kenny enjoys spending time with his family, doing outdoor activities such as boating and hiking.

FIRST LINE SUPERVISION

Cost:

\$70.00

**\$50.00 when registering two
or more from one agency!**

WHEN

December 9-12, 2019

8am – 5pm

WHERE

Hamilton Township PD

7780 South State Route 48 ~ Maineville, OH 45039

Topics covered:

Role of a First Line Supervisor –
Conducting Use of Force Investigations – Handling Problem Employees – Critical Scene Management – Conducting Performance Appraisals – Internal Investigations –and more!

Register by email: Sgt. Quillan

Short: qshort@hamilton-township.org ~ 513.239.2433

**Checks payable to:
Hamilton Township
Police Association**

Instructed by:

**Chief Scott Hughes-
Hamilton Twp. PD**

**Asst. Chief Sean Mahan-
Milford PD**

**Supervisory Special Agent
Roger Davis-Ohio BCI&I**

**Chief Sean Rahe-Loveland
PD**

**Chief Burt Roberts-Ross
Twp. PD**

Introduction to Internal Affairs Investigations Course # IA-101

Hosted by Hamilton Township PD, Presented by LD Consulting

April 14-16, 2020 at Hamilton Twp. Police Department

QUESTIONS / CONCERNS: Call: Dan Olson Phone: (602) 510-8481 <mailto:dan.olson@ileaa.org>

For more information or to register online, go to: <http://www.ldconsultingllc.com/schedule>

October Dispatch Stats

	County	Franklin	Lebanon	County Day Shift 0800-2000	County Night Shift 2000-0800
Total 911 Calls Received in October	6,036	708	580		
Total 911 Calls Year To Date	50,292	6,631	5,204		
Created the Most Incidents in October				Kelly Fiebig 629	Shelby Davis 555

Rapid SOS

By: Samantha Hall

Our phone system, provided by Indigital, has partnered with Rapid SOS and is now available for use in the Warren County Communications Center. Now, when MOST citizens call 911 using a cellular device Rapid SOS provides a supplemental GPS location of the caller. The information provided from RAPID SOS can be more accurate than cellular wireless phase 1 and phase 2 data because Rapid SOS technology receives data from smart devices which provides hybrid location information to the PSAP. Some examples of device based hybrid data locations are GPS, Wifi access points, bluetooth beacons, barometric pressure, accelerometers, etc.. Rapid SOS GPS locations also have a radius, displayed in meters, like network based cell phone phase 1 and phase 2 locations.

Just days after Rapid SOS deployment, ECO Rutter received a 911 call for an EMS call on New Burlington Road in Wayne Twp, Warren County. Within 1 minute, ECO Rector received a Wireless Phase 2 911 hang-up on N. Clarksville Road with an uncertainty of 592 meters. This 911 hung-up displayed a Rapid SOS supplemental location. Since ECO Rector had recently completed the Rapid SOS training she decided to see if this supplemental GPS location had anything to do with the EMS run because they were within close proximity to one another. Using the Rapid SOS supplemental GPS location ECO Rector input GPS coordinates into our mapping system and she discovered that her caller was at the same location as the EMS run.

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than November 25th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if your name was drawn.

Officer Aaron Nicley, Springboro Police Department guessed the correct location; which was Eaton Anderson Funeral Home at 121 2nd St in Franklin. Congratulations Aaron! Stop by dispatch and claim your gift card.



Eaton-Anderson Funeral Home

This home was originally built in 1843 and had 6,000 square feet of living space with 16 foot ceilings. In 1940 Robert Eaton moved his funeral home here and then in 1980 Charles Anderson became an affiliate. The name was officially changed to Eaton-Anderson Funeral Home in 1982.

The funeral home stopped functioning as an actual funeral home in the early 90s. After that it was leased out for training and office space. On September 26, 2019 crews began the demolition process. The other house on the property and the adjacent multi-bay garage will remain onsite.



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:
Website: www.co.warren.oh.us/emergencyservices
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour

